



Australian wine tour Co.

TERMS & CONDITIONS

DAILY PUBLIC YARRA VALLEY WINE EXPERIENCE

Maximum 7 Passengers per group booking. We will not guarantee that individual bookings belonging to the same group will be on the same bus.

Bookings over 4 passengers must be paid in full in advance.

We accept no responsibility for passengers failing to be at designated pick up points at designated times, no refund is provided for passengers who miss our tour. No responsibility is taken for passengers leaving pick up locations if our vehicles are not present at the scheduled departure time.

Pick up locations must be confirmed 24 hours prior to tour departure. We accept no responsibility for passengers missing our tour if pick up location is changed and we are not advised.

We accept no responsibility for lost or stolen property

Passengers must be able to prove age over 18 years for consumption of alcohol at wineries.

Service of alcohol may be refused to persons deemed intoxicated

Food & Alcohol may not be consumed on our vehicles

Wineries do not have BYO licences therefore you may not bring your own alcohol for consumption.

Persons causing a nuisance to other passengers may be removed from the vehicle. Australian Wine Tour Co will not be liable for any expense incurred by the passengers should this occur.

PRIVATE TOURS

50% deposit required to secure booking - payable by direct deposit to our bank account or cheque made payable to Australian Wine Tour Company

Payment will be accepted by VISA / Mastercard / Bankcard however 3% accounting fee applies

Payment is required in full prior to the tour commencing

By boarding our bus you accept the terms and conditions and accept this is a binding contract for yourself and the other people you have booked and paid for. You are responsible for relaying this information to other passengers you have booked and paid for.

Uncontrollable and disruptive drunken behaviour will not be tolerated.

Wineries reserve the right to refuse service & entry

Disruptive persons will not be allowed on the bus

No alcohol or food is allowed on our vehicles.

No BYO food or drink is allowed in the wineries. Wineries do not have BYO licences therefore you may not bring your own alcohol for consumption. Individuals are responsible for any damage inflicted on our vehicles or at wineries.

<p>All fares are in Australian currency and include GST (goods and services tax) We reserve the right to alter any part of the itinerary without notice</p> <p>We reserve the right to use alternate vehicles and operators</p> <p>Passengers must pay for tours prior to embarkation</p> <p>We are not obliged to refund the price of cancelled bookings</p> <p>Smoking is not permitted on our vehicles or inside winery buildings</p> <p>Child Policy Age 3 & Under – Free of Charge however they must sit on parent / guardian’s lap Age 4 to 15 - \$55 Age 16+ - \$95</p> <p>For Children under 14 a Child waiver form must be signed prior to departing on the tour as our buses are not equipped with appropriate child restraints</p> <p>One Child per two full paying adults</p> <p>Cancellation Policy</p> <p>For Bookings made direct with Australian Wine Tour Company over the phone within 48 hours of the tour date a cancellation fee of 100% applies (unless cancelled within one hour of making booking)</p> <p>Our office must be advised by telephone (1800 996 414) of any cancellation or amendment to a booking as follows: More than 14 days before 100% More than 7 days before 75% More than 2 days before 50% Any changes or cancellations after this time will be charged cancellation fees to the credit card given as security for the booking.</p>	<p>Buses will leave according to times stated on itineraries and will not wait for “latecomers”. Buses have time slots at each of the wineries and cannot be late or they will be turned away.</p> <p>Tours prices are based on departure time of 9.30am and return time of 4.30 – 5.00pm. Privately booked tours running overtime will be charged \$100 per hour.</p> <p>Prices are calculated on passenger numbers, if passenger numbers alter the price per person is subject to change.</p> <p>No refunds will be given for “NO SHOWS” on day of tour.</p> <p>Tour order may vary due to itinerary and winery availability</p> <p>Weekend & Public holiday bookings for groups larger than 24 Passengers a minimum two course lunch applies</p> <p>Child Policy for private tours Age 3 & Under: Free of Charge Age 4 – 15: Less \$5 from quoted adult price Age 16+:quoted adult price</p> <p>For Children under 14 a Child waiver form must be signed prior to departing on the tour as our buses are not equipped with appropriate child restraints</p> <p>One Child per two full paying adults</p> <p>CANCELLATION POLICY for private tours Within 7 days - No Refund 7 to 30 days-50%of deposit amt. 30 days -\$100 admin fee</p>
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